

QUICKPOS

System Overview

QuickPOS is a touch screen based EPOS system designed from the start with the independent retailer in mind. :-

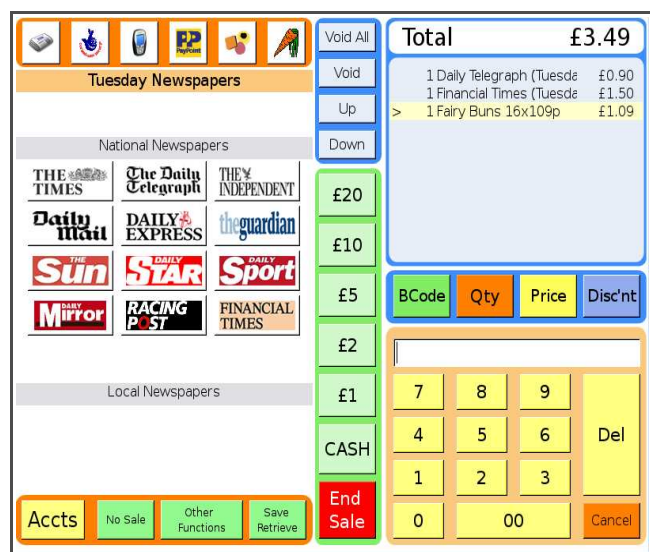
Easy to Use	Requires less than 10 minutes training for a new employee to start trading. Makes maximum use of touch screen so no keyboard is needed.
Productive	Minimise queues by scanning products quickly or use hot keys for un-barcoded items. Change prices at any time and print shelf edge labels. Download and import Electronic Delivery Notes
Products & Prices	Up to 500,000 items, full range of promotions, easily identify low margin products and poor sellers. Automatic download and import of price files
Resilient	Uses retail hardened equipment. Continuous backup during the trading day of all prices, settings, stock movements and sales transactions between terminals and to off-site server. Automatic restore on any hardware failure.
Supported	Connected over broadband. Support engineer can share the terminal screen to diagnose problems and provide training. Automatic software updates when required.
Flexible	Single or multi-lane. Software variants by vertical retail sectors. User interface configurable by the user to meet local trading needs. No techie needed.
Web Back Office	The back office can be accessed anywhere. Sales and margins can be checked and prices changed on-line. Goods in and stock control can be done from home.

THE MAIN TRADING SCREEN

Too many buttons on a screen is very confusing for new users and greatly increases the training time. QuickPOS makes the main trading screen very easy to understand by both grouping connected buttons together in colour coded blocks and restricting the number of buttons to essentials only.

The *right side* of the screen contains the normal cash and transaction handling features.

The *left side* contains a number of hot key menus that can be changed to meet the specific needs of a retailer. This example shows the news menu of a typical convenience store.



The ability to change prices or give discounts may be protected by a PIN code.

EASY INSTALLATION

Complete bundled systems are shipped to the retail outlet with the QuickPOS base system already installed. Site installation is very straightforward and does not need an engineer. The steps are:-

- Unpack boxes and place on counter.
- Plug in barcode scanner, cash drawer and power cable to back of terminal (plus receipt printer on some models)
- Connect terminal to broadband
- Power on and enter shop details using an on screen wizard
- Program and data configuration is automatically downloaded from the QuickPOS server and installed
- Start trading either by entering the price when a product is first scanned, or by entering all the prices first.

RESILIENCE BY DESIGN

The QuickPOS design ensures that if there are problems they can be sorted out quickly. For example, a duplicate copy of all the settings, pricing, stock and sales data is held on each terminal in a store AND on the QuickPOS web server. Details of every sale and change of price or setting are copied immediately to all locations. Here is what happens if there is a failure:-

Terminal switched off	If there is more than one terminal in a store and one terminal is switched off, any changes made on the live terminal are saved and passed to the second terminal when it is restarted.
Terminal faulty	The faulty terminal is swapped out. As soon as the replacement terminal is installed, the data and settings are automatically updated. If available, the data is taken from another local terminal or alternatively from the QuickPOS remote server.
EPOS stolen	Replacement hardware can be shipped immediately. All data and settings are restored automatically
Broadband fails	All changes and transactions are saved and forwarded when the connection is restored
Program failure	In exceptional circumstances, programs and data can be corrupted. QuickPOS stores a log of all transactions made in a separate database so that a major corruption can be rebuilt from the transaction log. (Please note that this cannot be done if the user takes the option to delete all transaction data and logs at the end of each day.)
Add new terminal	Plug in and fill in the getting started wizard

BACK OFFICE

The back office system is not required to run QuickPOS, but offers some great features:-

- automatically import price files from news and goods wholesalers
- automatically import electronic goods in notes and flag price changes
- quickly review margins and turnover by category and product
- review and change prices
- option to work at home or in the shop.
- check trading at multiple locations